

[Advanced Search](#)

**Dashboard**

- Dashboard
- Latest Activity
- Search Notes
- Watchlist**
- Prospects
- Customers
- Other Contacts
- Uncategorized

RECENTLY VIEWED

# Watch List Print this list

Filter by: [Name](#) | [Keyword](#)

## Accounts

[View](#) James Patterson Monutain Top Print Shop Current \$120/month

## Comments

- 12/08/10 10:22 AM [REMOVE](#)

**Jeannie Juarez**  
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- 12/08/10 10:22 AM [REMOVE](#)

**James Posey**  
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- Inbox
- Folders**
- Mobile Conversations
- Cushman Refund
- Nelson Email Outage
-

Jump to a contact, company or segment

Advanced Search

New Ticket

- Dashboard
- Intake Console
- Team Schedules
- KnowledgeBase

RECENTLY VIEWED

# Support Desk Dashboard

Close Support Queue 1303 TOTAL ★ 1302 OVERDUE 0 CLAIMED/UNSCHEDULED 2 UNCLAIMED

Assigned	Subject	Print Shop	Date & Time	Overdue
	I just assumed I would find it under ...	Milford Printers	09/8 at 3:47 PM	★
	It opens in the existing window...doe...	My Favorite Printer, Inc.	09/12 at 10:04 AM	★
	I just did	Relevant Works	03/4 at 4:14 PM	★
	More Robust Website Reporting	Studio Two•Black Diamond	04/7 at 5:13 PM	★
	Pricing for website	Poor Richard's Press	08/29 at 10:07 AM	★
	Permanent redirect www. to non-www.	Multi Print Media, Inc.	09/10 at 4:39 PM	★

**Drop Next Actions Here**

Drop an assigned Next Action here to place it on your schedule for the day selected below

Drop an unassigned Next Action here to make an assignment

## 's Schedule 08/31/2011

<!-- Empty schedule area -->

Jump to a contact, company or segment

Advanced Search

Support Dashboard

Dashboard

Intake Console

Team Schedules

KnowledgeBase

RECENTLY VIEWED

Copy Center Plus

Company

Bob

Colortrend

Admin Dave Hultin

Dave's Print and Graphics

Mel Printing

Company

mike

hawe

Monarch Direct, LLC

Company

Office Manager

Monarch Direct, LLC

Douglas Stevens

Signs and Print

# Intake Console

## Find Someone

Search People & Companies

Print Amer

Type the name of the client who's making this request. You may also type a company name. Later, you will be allowed to select people from that company.

If this person is new to the organization...

All American Printing

American Printing & Paper

Ashley Lamers Roto-Graphic Printing, Inc.

Ben Cramer Regal Printing, Inc.

Cameron Mitchell Printfast Digital Graphics

Darlene Vanderveen All American Printing

Dave Lamere Sorrento Mesa Printing

Donald Beamer Duck Creek Printing

Jeramie Kramer WVPrinting

Create New or... Cancel

## Add a Comment to Ticket

Subject

Comments  
Provide a detailed description

Next Action  
Jeff Spring

Include others in communication

Save  
... or ...

## Apply a Support Template

Template  
New Employee Checklist

Target Date  
08/31/2011

Customize Ticket Subject

Jump to a contact, company or segment

Advanced Search

Support Dashboard


- Dashboard
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- KnowledgeBase

RECENTLY VIEWED

- Copy Center Plus  
Company
- Bob  
Colortrend
- Admin Dave Hultin  
Dave's Print and Graphics
- Mel Printing  
Company
- mike  
hawe
- Monarch Direct, LLC  
Company
- Office Manager  
Monarch Direct, LLC
- Douglas Stevens  
Signs and Print

# Team Schedules

	Overdue	Today Aug 31	Tomorrow Sep 01	Friday Sep 02	Saturday Sep 03	Sunday Sep 04	Monday Sep 05	Tuesday Sep 06	Wednesday Sep 07
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 Aaron	77 actions 28.83	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0
 Andy	8 actions 10.58	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0
 Bob	1 actions 1.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0
 Carl	1 actions 1.5	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0
 Customer	1 actions 0.25	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0
 Dave	46 actions 17.25	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0
 Jason	13 actions 5.25	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0	0 actions 0.0
 Placeholder	61 actions	0 actions	0 actions	0 actions	0 actions	0 actions	0 actions	0 actions	0 actions





Jump to a contact, company or segment

Advanced Search

Create Contact

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RECENTLY VIEWED

Copy Center Plus

Company

Bob

Colortrend

Admin Dave Hultin

Dave's Print and Graphics

Mel Printing

Company

mike

have

Monarch Direct, LLC

Company

Office Manager

Monarch Direct, LLC

Douglas Stevens

Signs and Print

# Advanced Search

Prospects, Clients, Industry & Business People

MI4P ID	Company	City
<input type="text" value="1789"/>	<input type="text" value="Catalina Print"/>	<input type="text" value="San Francisco"/>
WS4P ID	First Name	xPhone
<input type="text" value="1776"/>	<input type="text" value="Steve"/>	<input type="text" value="4024769211"/>
Ink Inc. ID	Last Name	Email
<input type="text" value="1984"/>	<input type="text" value="McQueen"/>	<input type="text" value="steve@apple.com"/>
		State
		<input type="text" value="California"/>
		Zip
		<input type="text" value="98217"/>

MI4P ID	Company	Name	City	State	Zip	Product ID
1	<a href="#">WebsitesForPrinters.com</a>	<a href="#">Deb Griffey</a>	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	Deb Griffey	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	Andy Bronson	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	Mike Stevens	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	Aaron Simmons	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	Bob Greene	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	Terri Kenyon	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	Future Development	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	Kevin Trye	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	Brian Kolstad	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	David Larson	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	Rick Kolstad	Boulder City	AZ	45904	1
	WebsitesForPrinters.com	PostNet Demo	Boulder City	AZ	45904	1

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- Copy Center Plus**  
Company
- Bob**  
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- Mel Printing**  
Company
- mike**  
have
- Monarch Direct, LLC**  
Company
- Office Manager**  
Monarch Direct, LLC
- Douglas Stevens**  
Signs and Print

# Intake Console

 **Admin Dave Hultin**  
Dave's Print and Graphics i

**New Search**  
[All Tickets](#)

## JobReady files not secure

Mike left a voicemail, he asked me to... Dave 06/17

Hi Mike, Andy is out of the office t... Dave 06/16

 **Andy Bronson**  
WebsitesForPrinters.com

*(Email response from Joffre)*

Hello Andy,

You are correct. The JobReady documentation does state that if Acrobat is installed in the system, the user will be able to save the PDF as an unencrypted PDF. On Windows this involves renaming the saved file from PDFz to PDF and removing the security. On a Mac the option to save as an unencrypted PDF is readily available when SAVE is selected, however I do believe that this feature is broken, but a workaround is to do the same steps as that in Windows (rename the PDFz to PDF and remove the security).

If Reader is the only PDF viewer in the machine, the user is limited to either submitting the PDF to the server or saving the PDF locally as a PDFz file. The PDFz file

## Add a Comment to Ticket

Subject

Comments

Provide a detailed description

Next Action

Jeff Spring

[Include others in communication](#)

**Save**

... or ...

## Apply a Support Template

Template

New Employee Checklist

Target Date

08/31/2011

Customize Ticket Subject

**Apply**



# Econoprint

2560

CURRENT

[Location](#)

Accounts

Adam Olson



## Websites for Printers

★★★★★ Demo

Ink Inc.

★★★★★★

ezMail

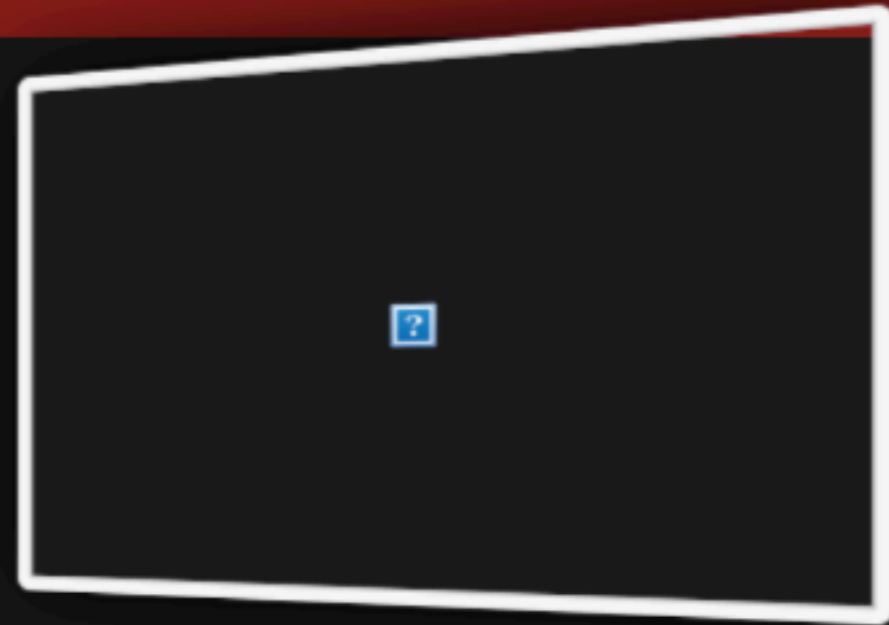
★★★★★★

The Buzz

★★★★★

## Websites for Printers

Product	Setup	Monthly	ACTIVE	INACTIVE
Website	975.00	120.00	Demo	
JobReady	0.00	0.00	<input checked="" type="radio"/>	<input type="radio"/>
uDesginIT!	0.00	0.00	<input type="radio"/>	<input checked="" type="radio"/>
Ecommerce Calculators	0.00	0.00	<input type="radio"/>	<input checked="" type="radio"/>
Additional Charges	0.00	0.00		
Discounts	0.00	0.00		



Primary Website Address

- DNS managed by [ Customer ]

[WHOIS](#)

Live Since: 05.13.09

Trial End Date: 12.13.11

12/08/10

**Nelson Muntz**

10:22 AM

Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor

Save Changes

Jump to a contact, company or segment

Advanced Search

Support Dashboard

Dashboard

Intake Console

Team Schedules

Search Comments

KnowledgeBase

RECENTLY VIEWED

Anderberg-Lund

Company

HC Miller Co

Company

Econoprint

Company

Direct Mail

Company

Dave's Print and

Company

Admin Dave Hultin

Dave's Print and Graphics

Copy Center Plus

Company

Bob

# Zip Code Search

Zip Code

68130

Miles

10

Search



Zip Codes

Advertising On Hold

Business Forum

Color Matters

DingBat / Coffee Break

Fast Start

Printer's Press

68007

68010

68022

68028

68046

68056

68064

68069

68101

68103

68109

68114

68116

68118

68119

68120

68122

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